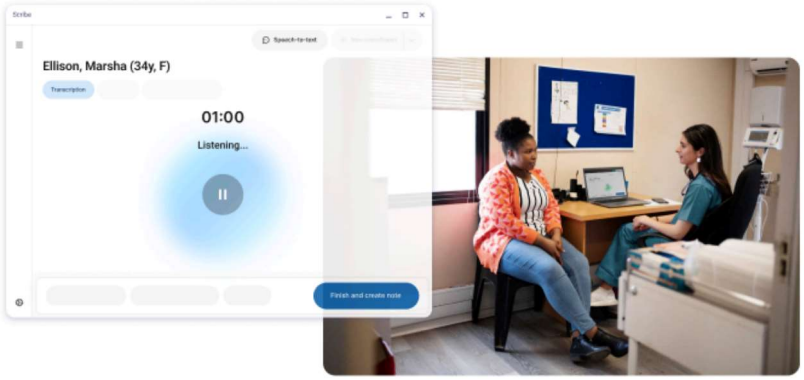
Accurx Scribe

Powered by Tandem

We are using an AI Scribe to improve your care

An AI Scribe allows your clinician to focus more on you and less on their computer or writing notes during your consultation.



What this means for you

- More time with your clinician - less time spent typing.
- More accurate, complete notes, delivered to you faster.

Your privacy is protected

- Audio of your consultation is never stored and all notes are securely encrypted.
- Data is minimised to remove any names or personal identifiers.

Your clinician is in full control

- Accurx Scribe only helps with note taking, but your clinician reviews and approves it all.

Your choice matters

- If you'd rather your clinician didn't use the AI scribe, just let them know.

Accurx is an experienced and accredited NHS supplier

Accurx Scribe is integrated with Accurx's privacy and security by design programme, in line with NHS Governance, Data Security and Clinical Safety Standards. It doesn't store audio or use patient data to train AI.

Accurx Scribe
Powered by Tandem

Frequently Asked Questions

What is Accurx Scribe?

Accurx Scribe is an ambient voice software that transcribes your conversation and uses AI to summarise it into a structured form for medical notes and letters. Clinicians can instantly review and modify notes, and generate further documents. Accurx Scribe helps to cut admin time so that your healthcare professional can focus on providing care to you.

Is Accurx Scribe listening to everything I say?

In order to create notes and documents, Accurx Scribe listens to you and your healthcare professional during your interaction, and transcribes the conversation into text in real-time. Once it is in text, patient and GP letters can be automatically generated, saving your clinician time and allowing them to focus more of their time on their conversation with you. No audio files are stored.

Who has access to my medical data?

We use strict controls to ensure only your clinician can access sensitive information. We're GDPR and NHS compliant, and our data is handled using ISO27001-certified infrastructure.

Where is my data stored?

The transcript and related documents are temporarily stored in data centres within the European Economic Area, in line with UK-GDPR, and are stored for 30 days to give your clinician time to review notes if needed.

Is my medical data used for anything else?

Never - your data remains yours. Accurx does not sell data to anyone, ever, and your data is not used to train any AI models. Protecting your privacy is a fundamental commitment, and Accurx has processes in place to ensure your information remains secure and confidential.

Can I access a recording of the consultation?

Conversation audio is transcribed into text at the time of the consultation and is immediately deleted so neither clinicians nor patients can access the audio recording. After this, the transcription and generated notes & documents become the record of the conversation for clinicians to review. Clinicians are able to share summaries of the conversation with you through Accurx or other hospital systems.